

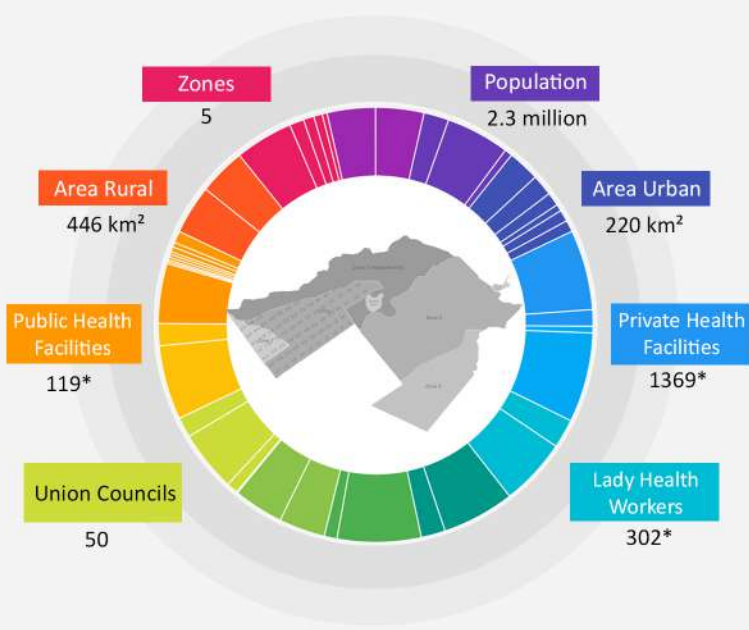


NEWSLETTER

ISLAMABAD HEALTHCARE REGULATORY AUTHORITY
GOVERNMENT OF PAKISTAN



ISLAMABAD DEMOGRAPHICS



*As per assessment conducted by NHSRC 2018

INTRODUCTION



Islamabad Healthcare Regulatory Authority is an autonomous health regulatory body established on 22nd May, 2018 under the IHR ACT 2018. IHRA aims to improve the quality, safety and efficiency of healthcare service delivery for all Public and Private Healthcare Establishments in Islamabad Capital Territory (ICT). Islamabad Healthcare Regulatory Authority is responsible for developing and enforcing Minimum Service Delivery Standards (MSDS) at all levels of healthcare, to improve the quality of healthcare services and foster a culture of Clinical Governance. It is mandatory for all healthcare establishments to implement MSDS to acquire a License to deliver healthcare services in Islamabad Capital Territory. The regularization of healthcare facilities will not only safeguard common citizens against malpractices but will also provide safety to healthcare professionals against unjustified pressures and harassment.

MISSION

To protect and enhance public health by continuously raising standards of healthcare service delivery throughout Islamabad Capital Territory.

VISION

To ensure high quality and safe healthcare service delivery for everyone.



DEPARTMENTS



AREAS OF OPERATION

Healthcare Establishments that comes under the jurisdiction of IHRA includes:

- | | | |
|---|---------------|---|
| <ul style="list-style-type: none"> • HOSPITALS • MATERNITY HOMES • NURSING HOMES • CLINICS • DISPENSARIES • COSMETIC CENTRES • PATIENT REHABILITATION CENTRES • ALL HEALTHCARE RELATED SERVICES | <h1>IHRA</h1> | <ul style="list-style-type: none"> • AMBULATORIES • PSYCHIATRIC HOSPITALS • BURN UNITS • DIALYSIS CENTRES • DIAGNOSTIC CENTRES • SLIMMING CLINICS • HAIR TRANSPLANT CLINICS • HOME BASED SERVICES |
|---|---------------|---|

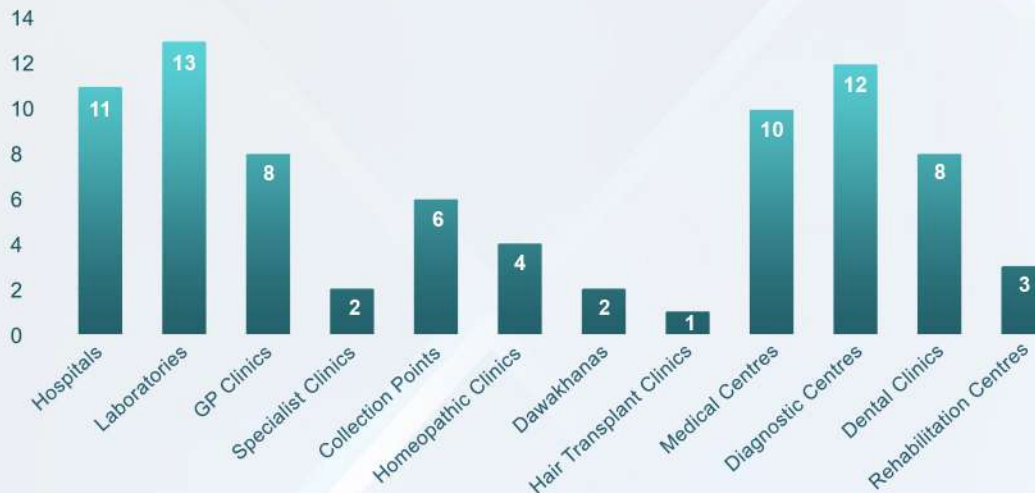
CLINICAL GOVERNANCE

Islamabad Healthcare Regulatory Authority developed six Minimum Service Delivery Standards (MSDS) to cover all aspects of healthcare service delivery including clinical and managerial areas.



INSPECTION

The Inspection Unit has made considerable progress towards the inspection of Healthcare Establishments since its inception. 133 Introductory visits have been carried out to 110 HCEs including Adult Vaccination Centres for COVID-19.



Facility - wise Inspection Data (March - June 2021)



COMPLAINTS

Take cognizance of harassment of Healthcare Service Providers or damage to HCEs

2

The recognized & known complications of medical or surgical treatment

4

The Authority shall not entertain any anonymous or pseudonymous complaint against a healthcare professional or healthcare establishment

6

1

IHRA has legal mandate to investigate complaints - Maladministration, Malpractice, Medical Negligence or Service Delivery Failure

3

An aggrieved person may, within 60 days from the date of cause of action file a complaint against HCSP / HCE or clients

5

Transparent process - taking opinion of independent experts

REGISTRATION

Public notice for information of all healthcare service providers were published in leading national newspapers, with the advice to get themselves registered and licensed.

- Total Applications received: 544
- Responded: 100%
- Letters sent for missing documents: 248
- Provisionally registered: 296

GOVERNMENT OF PAKISTAN
ISLAMABAD HEALTHCARE REGULATORY AUTHORITY (IHRA)

Ministry of NEDRAC,
FRCN-DMC Building (2nd Floor) Sufi Tabassum Road,
H-8/2, Islamabad.
Tb: 011-4250 376

Form No. ENR/IHRA/2020

APPLICATION FOR REGISTRATION OF HEALTHCARE ESTABLISHMENTS (HCE)
Healthcare Establishments are required to complete this form as per requirements of the provision under Section 21 of the Islamabad Healthcare Regulation Act, 2018.

A. HEALTHCARE ESTABLISHMENT

Name of the Healthcare Establishment: _____ Date of establishment at present location: _____

Previous Name (if any): _____

Marketing Address: _____

Landline: _____ Mobile: _____

Email address: _____

B. TYPE OF HEALTHCARE ESTABLISHMENT

| HOSPITAL | Ref strength | CLINIC | LABORATORY | ALTERNATIVE |
|----------|--------------|-----------|------------|-------------|
| General | | Medical | Pathology | Herpetology |
| Surgical | | Surgical | Radiology | TMB |
| Medical | | Maternity | Other | Acupuncture |

REGISTRATION FORM



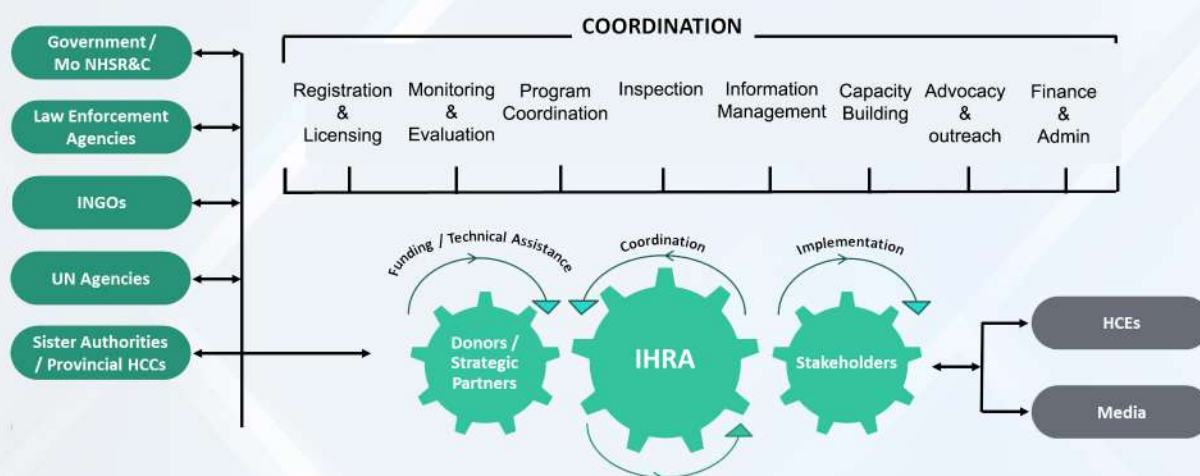
MONITORING & EVALUATION

Monitoring & Evaluation Unit opted monitoring techniques of result based monitoring and process monitoring by regularly liaising with all departments to acquire the updated plans and adjusted the frequency of monitoring activities accordingly.



COORDINATION

IHRA Coordination Unit works in close collaboration with IHRA team, government ministries and line departments, thematic groups and committees, technical advisors and experts, development partners, multi-lateral and bi-lateral donors and civil society.



BOARD MEMBERS

- Dr. Syed Fazl e Hadi
Chairman
- Dr. Abdul Baseer Khan Achackzai
Director Regulation, NHR&C, Member
- Dr. Zabita Khan Shinwari
Health Professional, Member
- Ms. Raisa Begum Gul
Health Professional, Member
- Prof. Dr. Abid Z Farooqi
Health Professional, Member

- Prof. Hafiz Aziz-ur-Rehman
Legal Profession, Member
- Dr. Waqar Aftab Malik
Philanthropist / NGO, Member
- Mr. Tahir Ali Khan
Nomination by Federal Government, Member

CHIEF EXECUTIVE OFFICER

- Dr. Quaid Saeed
Secretary to the Board

UPCOMING EVENTS

- Trainings for Healthcare Establishments on Minimum Service Delivery Standards.
- Advocacy workshops & Seminars.

