

NEWSLETTER

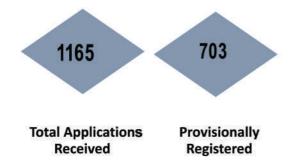


ISLAMABAD HEALTHCARE REGULATORY AUTHORITY GOVERNMENT OF PAKISTAN



Registration & Licensing





Inspections

conducted	Visits	HCE's	of	Number	225
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27	Number of HCE's Seale	_
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37 Number of	HCE Suspended
Number of	HCE Suspended

10 HCE's Recommended for Revocation

06 HCE's Recommended for Registration

106 Notices Served to HCE's

85 Mapping of HCE's Conducted

Inspections department is in the process of preparing scoring matrix for hospitals, clinical labs and dental clinics.

Complaints

49	Total No. of PM Portal Complaints Resolved

06 Total No. of PM Portal Complaints In-Process

05 Hearing Conducted upon Written Complaint

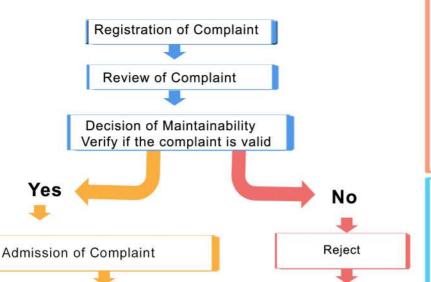
09 Hearing Conducted upon Sealing & Suspension





Complaint Management System

Trainings





IHRA officials participated in the training 'Improving The Quality of Care for RMNCAH in Health Facilities' organized from 18th-20th July' 2022.



A training session on 'Cardio Pulmonary Resuscitation (CPR)/ BLS' was attended by IHRA officials on 1st July 2022.



IHRA organized a three day training for healthcare professionals on Anti-Microbial Resistance (AMR) Stewardship in collaboration with DAI Fleming Fund.





IHRA officials participated in Universal Training Curriculum organized by UNODC.

Notice to:

- 1. Respondent for explanation
- 2. Complainant in case of deficiency

Proceeding

- IHRA Hearing Committee
- Hearing of Complainant and Respondent
- Evidence collection, if any

Inspection of the HCE, if required

Expert Opinion, if required

Decision by the Competent Authority

Appeal to Secretary Health against the decision

Step towards Digitalization

Appeal by Complainant

against Rejection

An online system has been developed and implemented by IT department for registration of healthcare establishm -ents.Likewise, for ease of citizens a Complaints Management System has been established where patients can launch complaints.



WHO National TB Program Team visited IHRA HQs in which collaboration on different matters like T.B centre identification as per standards and development of a combined ERP system for patient identification, diagnosis & reporting were discussed.





A meeting for collaboration amongst sister healthcare commissions in different areas of implementation was held at IHRA.