



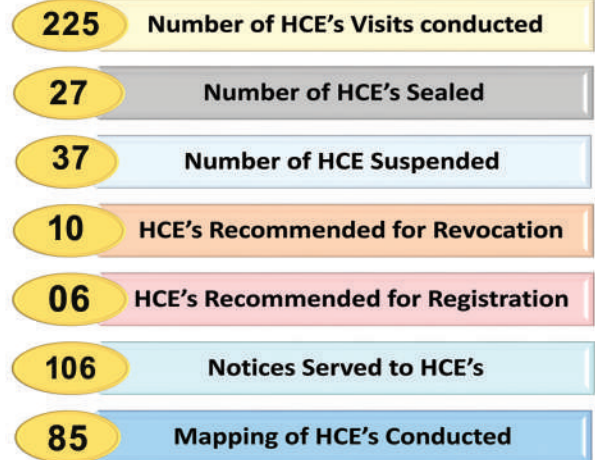
NEWSLETTER

ISLAMABAD HEALTHCARE REGULATORY AUTHORITY
GOVERNMENT OF PAKISTAN

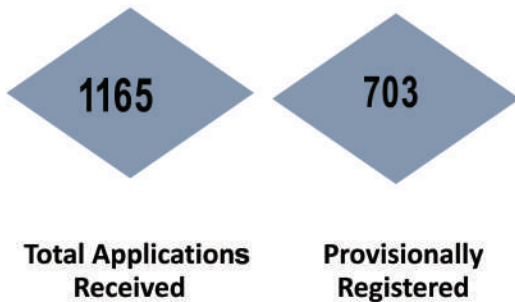


Registration & Licensing

Inspections



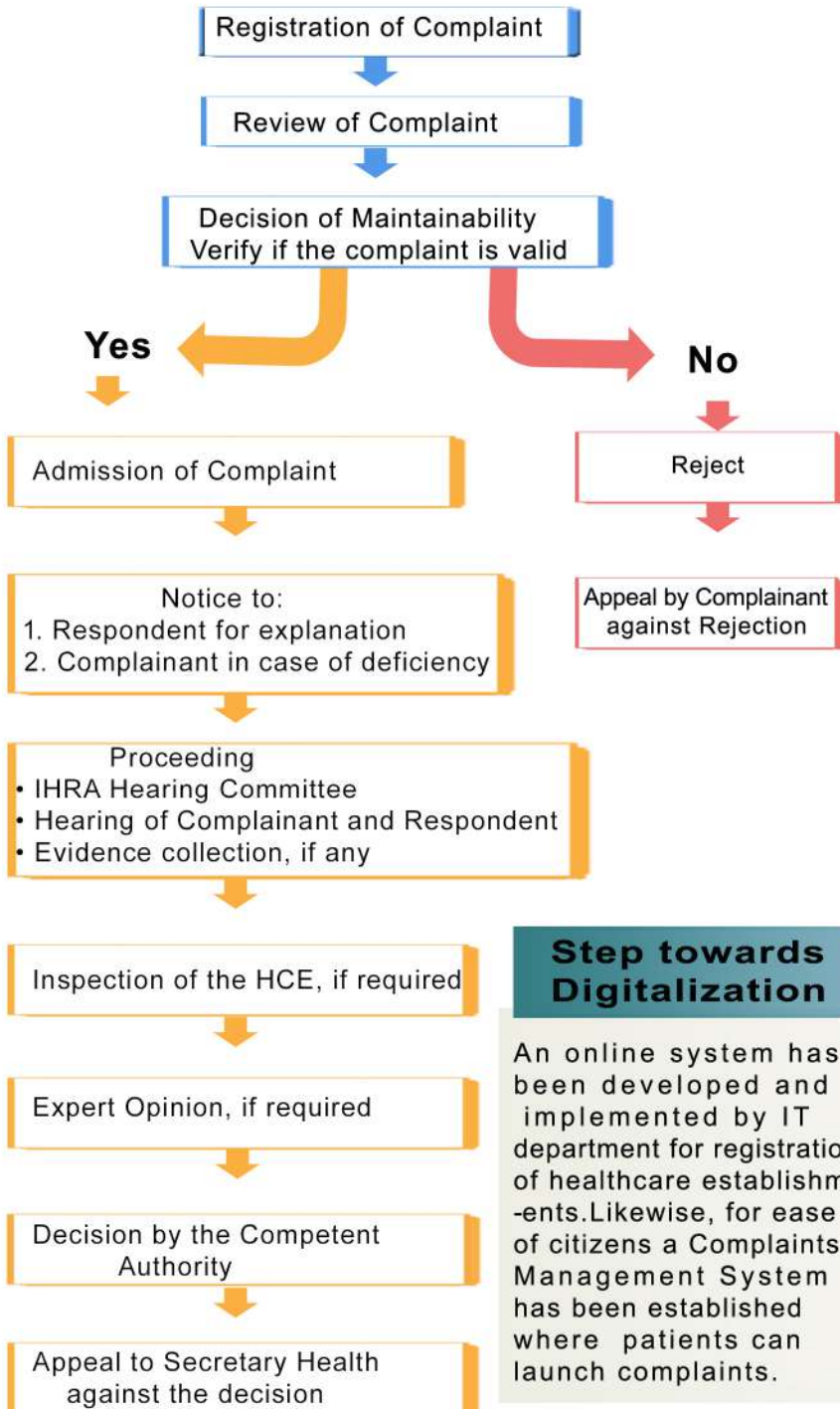
Inspections department is in the process of preparing scoring matrix for hospitals, clinical labs and dental clinics.



Complaints



Complaint Management System



Step towards Digitalization

An online system has been developed and implemented by IT department for registration of healthcare establishments. Likewise, for ease of citizens a Complaints Management System has been established where patients can launch complaints.

Trainings



IHRA officials participated in the training 'Improving The Quality of Care for RMNCAH in Health Facilities' organized from 18th- 20th July' 2022.



A training session on 'Cardio Pulmonary Resuscitation (CPR)/ BLS' was attended by IHRA officials on 1st July 2022.



IHRA organized a three day training for healthcare professionals on Anti-Microbial Resistance (AMR) Stewardship in collaboration with DAI Fleming Fund.



IHRA officials participated in Universal Training Curriculum organized by UNODC.



WHO National TB Program Team visited IHRA HQs in which collaboration on different matters like T.B centre identification as per standards and development of a combined ERP system for patient identification, diagnosis & reporting were discussed.



A meeting for collaboration amongst sister healthcare commissions in different areas of implementation was held at IHRA.

