



GOVERNMENT OF PAKISTAN
ISLAMABAD HEALTHCARE REGULATORY
AUTHORITY (IHRA)



F. No: 1-12/INSP/IHRA/2023

Islamabad, July 25th, 2023

To

All Public/Private Healthcare Establishments
Islamabad

Subject: DIRECTIVES FOR PROVISION OF PRICE LIST OF OFFERED SERVICES

Islamabad Healthcare Regulatory Authority has observed during the inspections of the HCE's and the redressal of the complaints that there are major discrepancies in the initial rates which are communicated to the patients at the time of admission and in final billing, which has caused mishaps related to the patients.

In view of the said observations, Islamabad Healthcare Regulatory Authority directs all the HCE's of ICT that;

- The Price list/Tariff list of all the services being provided in the HCE's should be duly available at receptions of all HCE's and will be provided to patients/attendants on demand. It should be legible and readable for the attendants of the patients.
- Moreover, all the Healthcare Establishments required to share a copy of tariff list to IHRA office within 05 working days.

This issues with the approval of Competent Authority.

(Dr. Syed Khurram Raza)
Deputy Director (Inspections)

Copy to:

1. PS to Secretary, Ministry of NHR&C
2. Director General Health, M/o NHR&C
3. District Health Officer (DHO), Islamabad
4. PS to CEO, IHRA
5. Office Copy